

Appendix K

Cumulative Statistics on
Exceedances, Complaints,
Notifications of Summons and
Successful Prosecutions

Table K-1 Environmental Complaints Log

Complaint Log No.	Date of Complaint	Received From	Received By	Nature of Complaint	Investigation/Mitigation Action	Status
EC028_CK RCT20200 902_088	2 September 2020	1823	The Contractor & Engineer	Noise	<p>A complainant complained about the noise nuisance generated from excavation works at Wylie Road near Princess Margaret Road The complainant showed his/ her concern on the construction works. The complainant requested the main contractor to follow up on the case and provide appropriate responses.</p> <p>Based on the information from the main contractor, the daytime activities at Chi Man Street from 07:00 – 19:00 on 2nd September 2020, mainly included core drilling, grouting, in accordance with the requirement set out in Technical Memorandum of Environmental Impact Assessment Ordinance (EIAO-TM).</p> <p>The main contractors carried out concrete slab coring in from late- Aug to early-Sept 2020 and the coring works were completed temporarily.</p> <p>The main contractors carried out noise monitoring on 4 September 2020. The noise level is acceptable and no exceedance was recorded at the concerned works site.</p> <p>The following mitigation measures and site</p>	Investigation reports finalized on 12 October 2020.

Complaint Log No.	Date of Complaint	Received From	Received By	Nature of Complaint	Investigation/Mitigation Action	Status
					<p>arrangement were taken to reduce noise nuisance:</p> <ul style="list-style-type: none"> • Supervision by Resident Site Staff (RSS) of the Project to monitor the site work activities and auditing the noise mitigation measures implemented on site by ET and RSS, such as installed movable barriers to minimize noise from construction site; • The grouting works at Chi Man Street were targeted to be completed in mid-2021; • Temporary noise barrier was provided to minimize noise from excavation works; • The contractor was agreed to slow down the drilling speed. <p>Apart from the above mitigation measures and site arrangement taken or to be taken by the main contractor, the main contractor was reminded that the machines and plant should be well-maintained. The machineries should be shut down while not in used to minimize the noise nuisance.</p> <p>The main contractor was suggested to maintain good relationship with the nearby sensitive receivers/ stakeholders which may be affected by the construction works such as providing better/</p>	

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					more detail information of the work nature and inform in advance of the noisy works to the nearby residents.	
EC029_CK RCT20200 915_097	15 September 2020	Contract Complaint Hotline	The Contractor & Engineer	Noise	Investigation results will be reported in the subsequent Monthly EM&A Report.	Under investigation
EC030_CK RCT20200 924_102	24 September 2020	Contract Complaint Hotline	The Contractor & Engineer	Noise	Investigation results will be reported in the subsequent Monthly EM&A Report.	Under investigation
EC031_CK RCT20200 924_105	24 September 2020	1823 & Contract Complaint Hotline	The Contractor & Engineer	Dust	<p>Residents of Kwun Fai Court complained about the exhaust pipes facing Kwun Fai Court and questioned whether those emissions from the exhaust was being filtered before emitted. The complainants showed his/ her concern about health conditions and suggested to relocate those exhaust pipes. The complainants strongly requested the main contractor to follow up on the case and provide appropriate responses.</p> <p>ET conducted construction Dust monitoring (1-hr TSP & 24-hr TSP) at the monitoring location, SKH Tsoi Kung Po Secondary School (M-A3) in September 2020, in accordance with the</p>	Investigation report was finalized on 12 October 2020.

Complaint Log No.	Date of Complaint	Received From	Received By	Nature of Complaint	Investigation/Mitigation Action	Status
					<p>requirement set out in the EM&A Manual. The monitoring result carried out in September 2020 complied with the air quality impact criteria stipulated in EIAO-TM.</p> <p>ET conducted weekly site inspection on 2nd, 9th, 16th, 22nd (With IEC) & 29th September 2020, no particular observation and recommendation was made regarding the dust impact from the inspection team.</p> <p>The following mitigation measures and site arrangement were taken to reduce dust impact:</p> <ul style="list-style-type: none"> • Supervision by Resident Site Staff (RSS) of the Project to monitor the site work activities and auditing the dust mitigation measures implemented on site by ET and RSS, such as water spraying on exposed area and during excavation to minimize dust impact from construction site; • The contractor installed filters at the end of exhaust pipes, working with the automatic water spraying system in order to enhance dust control. <p>Apart from the above mitigation measures and site arrangement taken or to be taken by the main</p>	

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					<p>contractor, the main contractor was reminded all loading, unloading, transfer, handling or storage of bulk cement or dry pulverized fuel ash should be carried out in a totally enclosed system or facility, and any vent or exhaust should be fitted with an effective fabric filter or equivalent air pollution control system.</p> <p>The main contractor was suggested to maintain good relationship with the nearby sensitive receivers/ stakeholders which may be affected by the construction works such as providing better/ more detail information of the work nature and inform in advance of the noisy works to the nearby residents.</p>	

Table K-2 Cumulative Statistics on Complaints, Notifications of Summons and Successful Prosecutions and Public Engagement Activities

Reporting Period	Complaints	Notifications of Summons and Prosecutions	Public Engagement Activities
This Month	4	0	0
Cumulative Project-to-Date	31	0	0

Table K-3 Cumulative Statistics on Monitoring Exceedance

Monitoring Parameter	Month/Year	No. of Exceedance	
		Action	Limit
1-hour TSP	No. of Exceedance This Month	0	0
	Cumulative Project-to-Date	0	0
24-hour TSP	No. of Exceedance This Month	0	0
	Cumulative Project-to-Date	0	0
Noise (LAeq (30min))	No. of Exceedance This Month	3	0
	Cumulative Project-to-Date	23	0